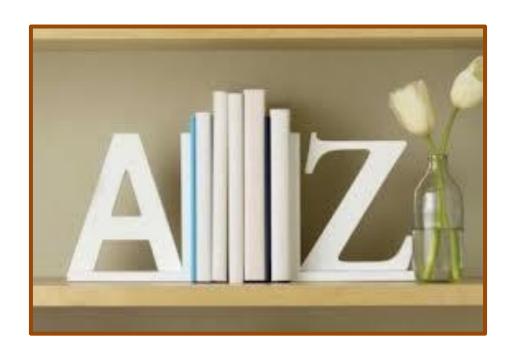
## DEBENHAM HIGH SCHOOL



### Information Guide For Parents 2021-2022



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#### **ABSENCE FROM SCHOOL**



The school operates a first-day absence check. This means that if your child is absent at morning registration without the school's prior knowledge, we will telephone you to check the reason for non-attendance. Similarly, we will telephone

you if your child signs out at the office at lunchtime but doesn't return after lunch as expected. If we cannot contact you by telephone we will send you a letter. The system is designed to ensure that all students who have left home arrive safely in school.

**Please telephone the school each morning on the days that your child is absent.** Messages should be left on the school answering system which is available 24 hours a day. Please give the name and form of student, details of reason for absence and expected date of return to school.

I am sure you will appreciate the value of the system, but for it to work effectively we must have up-to-date contact addresses and numbers. Please e-mail the office as soon as you have any new contact information or change of circumstance.

#### AFTER SCHOOL CLUBS

We provide a wide and varied out of school hour's service for our students.

The school provides a wide range of services to meet the needs of students, their parents and the local community, beyond the normal school day.

Activities include Athletics, Squash, Cricket, Warhammer and ICT. A Homework Club is available in Room 2 after school until 4.45pm for quiet study from Monday to Thursday supervised by a member of staff.

If you would like more information, please check our website, under the parents section for termly activities or speak to Miss Sandall in the PE department.



#### **BAD WEATHER**

In the event that the school has to close early, the following plan of action will be implemented:

- The Home page of the **school website** will be regularly updated with all details, including the time of closure and school transport arrangements, if any.
- Details will also be available on the school's answering service option 3. **Please avoid phoning** the school if possible as the switchboard capacity is very limited.
- As soon as the decision to close is made, the parent/carer marked as the first contact for each student will be sent a text and an email.
- If you have given advance authorisation for your child to leave early and you are happy for him/her to return home by his or her normal means, please do NOT reply.

- If you have NOT given advance authorisation for your child to leave early, please reply by text
  or email giving your child/ren's name and form to authorise the school to release them before
  3.50pm.
- If your child is to be collected from school, please include in your reply the name of the person who will collect them and the approximate time. This person will be responsible for signing your child/ren out. Students must be collected from the Covered Way.
- Providing authorisation has been received, students walking home will be released at the early closure time. Students travelling by school transport will be supervised until buses are available.
- Students who are to be collected will wait in the Covered Way. They will be signed out from there by the person collecting them.
- Students whose parent/carer has **not** given authorisation for them to leave early, either in advance or on the day, will remain in school until 3.50pm.
- To give advance authorisation (if you have not already done so) for your child to be released if school closes early, please complete the slip enclosed in the Induction Pack and return to the school office. You will still be notified of early closure by text and email but you do NOT need to reply.

If our name is **not** included in any lists of closed schools, please assume that we are open.

We advise children that they should wait a "reasonable" time for a bus which fails to arrive; what is reasonable depends on circumstances and conditions, but we would normally think that twenty minutes would be appropriate before alternative methods of getting to school are sought. If school remains open it is parents' responsibility to get their children to school though they need to be mindful of conditions in their immediate locality and the need for children to get home again after school. If children are not able to attend school, parents are asked to inform us in the usual way so that we know all our students are safe.

#### **BULLYING**

Bullying is unacceptable and is not tolerated at Debenham High School. Instances of bullying are comparatively rare but the school takes a determined and proactive stance to deal with these quickly and effectively, whether verbal or physical intimidation. All teachers are prepared to listen sympathetically but children are also able to report instances on a note or by completing a form on the school bullying page on the website.

It is emphasised that it is the responsibility of everyone in the community to prevent bullying and the issue is raised regularly in assemblies and in PSHE lessons.

Bullying can take different forms and may be directed at an individual because of their race, religion, gender, sexuality, disability or culture; discrimination of this sort is an example of bullying and it is important that it is reported to the Head of Year or Assistant Headteacher with responsibility for Pastoral Care whenever it occurs.

#### **BUS PASSES**

School buses and bus passes are administered by School Transport, Suffolk County Council Education Department, Endeavour House, 8 Russell Road, Ipswich, IP1 2BX. Telephone 0345 606 6173. <a href="https://www.suffolkonboard.com">www.suffolkonboard.com</a>. All enquiries should be made directly to them.

Suffolk's School Travel Policy has been amended, so it is important that you understand how this might affect your child's eligibility for funded school travel from September 2019. All parents now have to opt-in, even if their child is already using Suffolk County Council (SCC) funded school travel.

#### Can I apply for Suffolk County Council school travel?

You can apply for school travel for any one of the following 4 reasons:

#### 1. Distance

Your child can only get Suffolk County Council funded school travel if they attend their transport priority area school or their nearest suitable school for this current school year (2018/2019) or their nearest suitable school only for the next school year (2019/2020) and meet the criteria below.

- over 8 years old and live over 3 miles from the school using the shortest available walking route.
- under 8 years old and live over 2 miles from the school using the shortest available walking route

•

A walking route can include public rights of way and footpaths that a child, accompanied as necessary, can walk to and from school with reasonable safety.

#### 2. Income

Your child **may** be eligible for Suffolk County Council funded school travel if your family receives the maximum level of Working Tax Credit or if your child receives free school meals.

If this applies to you, other factors that'll determine your eligibility will be considered alongside your income, such as age, distance and school attended.

#### 3. Special Educational Needs and/or Disability (SEND)

Travel to a school or college for students with SEND or mobility difficulties is assessed against our School and Post 16 Travel policies where funded or subsidised travel applies if they have an Education, Health and Care (EHC) plan and live at least:

- 2 miles from the nearest suitable school if they're aged under 8
- 3 miles from the nearest suitable school if they're aged 8 or older
- 3 miles from the nearest post 16 educational provision and are aged 16 to 25

•

However, if they cannot walk because of their SEND or mobility difficulties they may be entitled to funded or subsidised travel irrespective of the minimum distance criteria.

#### 4. Safety

If your child is attending their nearest suitable school but are under the statutory distances as detailed above, your child may be eligible for SCC funded school travel if the route is assessed as not safe.

All walking routes to school may include some element of road safety risk.

Parents are responsible for accompanying their child (or children) as necessary and ensuring their child has suitable clothes and equipment for the journey.

#### For example:

- boots
- wet weather clothes
- reflective bands
- torch

The home to school journey will include:

- public rights of way (footpaths and footways)
- bridleways
- crossing fields
- wooded area

National guidance is clear that conditions such as muddy footpaths or lack of street lighting do not mean that a route is not available.

Follow this link to check your eligibility - <a href="https://www.suffolk.gov.uk/children-families-and-learning/schools/home-to-school-transport-and-travel/check-if-your-child-is-eligible-to-apply-for-home-to-school-or-college-transport/">https://www.suffolk.gov.uk/children-families-and-learning/schools/home-to-school-transport-and-travel/check-if-your-child-is-eligible-to-apply-for-home-to-school-or-college-transport/</a>

If you think your child is eligible for SCC funded school travel the SCC Passenger Transport team will write to you by 30 April. If you think your child is eligible for SCC funded school travel and you haven't heard from us by the dates above, please click the link above to check your child's eligibility or contact Passenger Transport Customer Service team at <a href="mailto:customer.service@suffolk.gov.uk">customer.service@suffolk.gov.uk</a> or call 0345 606 6173.

If you want to plan a bus journey to school, please follow this link – <a href="https://www.suffolkonboard.com/school-travel/bus-getting-to-school/">https://www.suffolkonboard.com/school-travel/bus-getting-to-school/</a>

Students travelling on school buses must have their bus pass with them **every day**. The driver may refuse to allow the child to travel if they cannot show their pass.

Students must arrive punctually at their picking-up point. Students who miss their bus must make alternative arrangements to attend school and must report to the school office for registration upon arrival. If the designated bus does not arrive within a "reasonable" time (ie; 30-45 minutes), students should return home and, if possible, make alternative arrangements to get to school.

If the bus pass is lost, a temporary bus pass can only be issued only by SCC Transport Department. You must apply directly for a replacement – <a href="https://www.suffolkonboard.com/school-travel/">https://www.suffolkonboard.com/school-travel/</a>

### CALENDAR

The annual School Calendar is given to each student in the first few weeks of every academic year and is also available on our website. It contains extremely important dates for you to note in your diaries, such as term dates, exam dates, effort grades

and reports, Parents' Evenings, trips and visits and other meetings and events. Additional calendar dates will be notified during the school year.

#### **COMPLAINTS**

In the first instance, particular problems should be referred to the Headteacher who will endeavour to achieve a satisfactory outcome by informal means. If necessary, unresolved problems may be referred to a panel of Governors of the school for formal consideration, and, as a last resort, to a Local Authority panel. Further details about the Local Authority's procedures may be obtained from the Headteacher or the Area Director.

#### **CONTACT THE SCHOOL**

Telephone Number 01728 860213

E-Mail office@debenhamhigh.co.uk

Post Gracechurch Street, Debenham, Suffolk, IP14 6BL

Member of Staff <u>initialsurname@debenhamhigh.co.uk</u>

# D

#### **DAILY EQUIPMENT**

To enable your child to fully participate in all lessons, please ensure that they start the school year in September with everything required, and that lost or used up items are replaced as necessary throughout the school year. Equipment they will

require includes correct school uniform, PE kit (as outlined elsewhere in this booklet) and the following items:

Pencil case Pens

Pencils Coloured pencils

30cm RulerRubberPencil sharpenerProtractorPair of compassesHighlighter pen

#### **DESIGN TECHNOLOGY PROJECTS**

During Art and Design Technology lessons through the year, your child will produce a variety of projects in Food, Textiles, Construction and Art. The students have the choice whether to take home what they make or for the articles to remain in school to be recycled. If they choose to keep the articles they, or you, are asked to pay a small charge towards the costs of the materials they have used. No students will be disadvantaged in lessons by not buying the items produced, but they will not be able to take them home unless they have been paid for. A separate letter will be sent out by the DT Faculty at the beginning of the Autumn Term.

#### **DINNER MONEY**

The school operates a cashless catering system that is managed through the School Gateway – www.schoolgateway.com. It is recommended that students be allocated up to £4.00 each day for school break and dinner; this will allow them a snack and full two course meal and drink. All food items, however, are individually priced.

#### **DRAMA**

During their years at Debenham High School all students will be taught Drama. Classes take place in the drama studio, we would request that your child has a pair of socks which she/ he can wear in Drama classes. For the same reason we recommend that girls wear black trousers so that they can work in comfort.

#### **ELECTRONIC EQUIPMENT**



Students are discouraged from bringing any mobile phones, music players or other

electrical equipment to school. The school recognises that some parents, for reasons of safety,

may wish their daughter or son to bring a phone to school. Any device remains the responsibility of the student and the school cannot be held liable for any loss, breakage or theft.

If students and parents chose to bring any such device to school the following expectations will be enforced.

All mobile phones, music players or other electrical equipment must be kept switched off and out of sight at all times on the school premises. Any use of phones is prohibited – this includes making or receiving calls / text messages / photographs / videos; listening to music; using as a calculator / conversion software; and checking the time.

In case of emergency, or where there is a particular need, students should ask a senior member of staff for permission to use the phone in an office.

The use of personal musical devices anywhere on the school site is not permitted.

If a student is seen using a device at school it will be confiscated. Multiple offences will result in an after school detention and parents will be asked to come to school to collect the device from school.

#### E-MAIL

When using e-mail facilities, students are to communicate with respect for others. They are ambassadors for the school and should observe the standards expected within school. They should avoid including material that may cause offence or nuisance to any person and should immediately report any similar mail received by them.

The school also sends letters by e-mail; paper correspondence is only sent to students without an e-mail address. This ensures that parents see all letters. Please notify the school office of your e-mail address, if you haven't already done so.

To contact any member of staff by email, please use initialsurname@debenhamhigh.co.uk

#### **EXCLUSIONS**

Serious violation of the school rules or lack of response to previous interventions will result in an internal exclusion or short fixed term exclusion. Fixed term exclusions should be short enough to avoid serious effect on a child's education whilst clearly emphasising the seriousness of the unacceptable behaviour displayed.

#### **Internal exclusion**

When a student incurs an internal exclusion they are isolated for ½ or 1 day from all their peers, not able to mix or talk to them even at break or lunch times. They are set work to do on their own in a separate room.

#### Fixed term exclusion

Short term exclusion from school is a sanction rarely used but, if utilised, it will conform to Government requirements and recommendations. Only the Headteacher (or in his absence, the Deputy Headteacher), after consultation with senior relevant staff, has the authority to suspend students. Offences for which suspension may be considered include:

- Swearing and threatening behaviour towards a member of staff. (This will always lead to suspension, the length of which varies according to circumstances)
- Unprovoked attacks on students or staff
- Behaviour likely to cause danger to others, including vandalism on school property
- Bringing and/or using weapons or illegal substances (including alcohol) to school
- Refusals to obey instructions from staff
- Disobedience, defiance or refusal to co-operate
- Serious occurrences of theft
- Where the learning of others is detrimentally affected by the disruptive behaviour of an individual or group despite several attempts to change and improve behaviour and after warnings are given
- Racism or any other discriminating behaviour

Students on fixed term exclusion will receive work set by subject teachers, which will be marked on their return to school. On their return to school, a suspended student will be given help and advice on how to reintegrate back into school life. A Student Support Framework will be set up with the Head of Year to support their successful re-integration into school.

The final sanction used is permanent exclusion and is very rare at Debenham High School. However the safety of the community is of paramount importance and achieving this may necessitate immediate exclusion.

#### **Permanent exclusion**

Normally after two previous fixed term exclusions (in a period of 3 years), a student is permanently excluded. However there are circumstances where a student could be excluded as a first offence – where a particularly serious transgression of school rules and common sense merit such action. Examples of this may include:

- An unprovoked violent attack on a student or member of staff
- Serious incident of bullying
- Supplying and trading in illegal substances
- Generally, however, exclusion is used where many other methods have been tried, and failed, and it is felt that a new start in a different school is in the best interests of the individual and/or the school community

Where laws of the land have been broken the Headteacher will consider, with some care, the possible effects of involving the police on a formal basis.

#### **FREE SCHOOL MEALS**



To claim free school meals, or to discuss your needs, please follow this link <a href="https://www.suffolk.gov.uk/children-families-and-learning/schools/school-meals-uniforms-and-trips/apply-for-free-school-meals/">https://www.suffolk.gov.uk/children-families-and-learning/schools/school-meals-uniforms-and-trips/apply-for-free-school-meals/</a>. Although applications can also be processed

throughout the summer holiday, they should not be left until September as it is difficult to process them for the start of term.



#### **HAIRSTYLES**

Students should not have an exaggerated hairstyle or hair colouring whilst in school. For Health and Safety reasons, hair should be tied back in lessons of a practical nature, for example, PE, Design Technology, Science.

#### **HOLIDAY**

The school strongly discourages parents/carers from taking their child out of school for a holiday, especially during Years 10 and 11 as G.C.S.E. coursework is undertaken throughout these years.

Family holidays should, wherever possible, be taken during school holidays. If, in exceptional circumstances, you need to request permission for your child to accompany you on an **annual family holiday** during term time, you should obtain a form from the school office and complete and return it to Mr Martin, Deputy Headteacher at least **six** weeks in advance. The form must be accompanied by a letter clearly stating the reason why the holiday cannot be undertaken in school holiday time. **Financial / economic reasons, availability of accommodation, ease of travel would not be considered acceptable reasons to grant leave of absence.** 

The Headteacher has the right to refuse permission and absence for holidays will not normally be authorised unless: -

- The holiday is a single, annual, family holiday which cannot be taken in school holiday time.
- The number of school days missed does not exceed 10.
- The attendance of the child/children has exceeded 95% in the previous 12 months.
- The child/children will not miss major public exams eg. GCSE, or be absent during the important final preparation time for the examination.

If students miss work as a result of a holiday taken in term time, responsibility for catching up on missed work lies with the child and parents/carers not their teachers.

#### **HOMEWORK**

Students in Years 7, 8 and 9 should expect to have between 5 and 7 hours of homework per week.

Students in Years 10 and 11 should expect to do 10 hours per week. (This may consist of extension to class work, preparation for GCSE controlled assessments, GCSE projects, etc.)

Please check that homework details are entered properly in the Log Book. There is a space for your regular signature. Try to help your child to organise his or her time to best advantage so that homework is not left to the last minute or even forgotten. It is often best, however, to give children a short period to "unwind" after school before they start their homework. Try to provide suitable working conditions at home if you can.

It is really important for you to take an active interest in your child's work rather than just insisting that it is done. This sustained, active interest can make a huge difference to the quality of work produced and the attitude towards homework.

Give help if required, but please do not do the work for your child.

Don't let your child do too much or get upset about a piece of work he or she is finding difficult. Please use your judgement as to when to intervene and say it is time to stop working on a piece of homework. Please make a note of this in the Log Book.

Let us know if there is a problem with homework, if there is too much, too little or if it is all coming at once. We all want what is best for the children. **Please** tell us if there is a problem.

At an appropriate time before examinations we will provide guidance with respect to revision techniques and planning.



#### INTERNET

The Internet access provided by the school is an additional learning resource and all use should be of an educational nature. The computer equipment provided by the school should be treated with respect and not tampered with. Parents'/Carers'

permission is required for Internet use and it is assumed that both parents/carers and students will honour the agreement forms they have signed.

In order to protect themselves and others students should never reveal their complete name, address or other personal information, including photographs, which might identify them on the Internet. When using e-mail facilities, students are to communicate with respect for others. They are ambassadors for the school and should observe the standards expected within school. They should avoid including material that may cause offence or nuisance to any person and should immediately report any similar mail received by them. Students cannot assume that information found on the Internet is necessarily correct and should check the validity of the information or the site with a member of staff before using in work. Students must not actively seek unsavoury material on the Internet or via email, and should report any they find to a member of staff immediately.

Failure to comply with these rules will result in the following measures:

First Offence: Letter home and a ban from the Computer Room at lunch times and from

Internet use for up to half a term.

Second Offence: Letter home, ban for half a term and internal suspension

Third Offence: Letter home, fixed term exclusion

## LOC

#### **LOCKERS**

Students may hire a locker for the duration of their time in school at a cost of £5.00 a year. As lockers are allocated on a 'first come, first served' basis, you should log onto the School Gateway at your earliest convenience to reserve a locker. In

inham High School

addition, where appropriate, Musical Instrument lockers are available on the same basis. If a locker key is lost, it costs £5.00 to replace it.

#### **LOG BOOK**

The school Log Book is more than just a homework diary. It has been specially designed to help your child to plan their work, manage their time, record achievements, review progress and set targets for improvements

### It is also an important means of communication between you, your child and the school.

Using a Log Book well can make your child more efficient and can save a great deal of time and trouble. Your child is responsible for having their Log Book with them in every lesson, writing homework in carefully at the time that it is set, asking for help if they are not sure what has to be done, checking homework off as it is done and keeping a record of achievements both in and out of school as this will be most useful to when it comes to creating a CV.

If the Log Book is lost, it will cost £2.50 to replace it and this can be done at the school office. Finally; please ensure you see and sign your child's Log Book every week.

#### LOST PROPERTY

An increasing amount of equipment and clothing is being mislaid or lost at school. In order to try to match lost property with rightful owners and to find lost belongings, the office staff have agreed to act as a collection centre for uniform. Please telephone as soon as you know something is missing.

WE WOULD BE MOST GRATEFUL IF YOU COULD ENSURE THAT EVERYTHING IS MARKED WITH THE STUDENT'S NAME, INCLUDING TRAINERS AND PE CLOTHING.

**CLOTHING:** Most school uniform is now made with a name tag to complete – please do so. If you don't have name tapes, write initials or name in BIRO or INDELIBLE INK on the maker's label or washing instructions or on the inside of a shoe.

**EQUIPMENT:** A sticky label or initials painted on in nail polish, white correction fluid or felt pens helps to identify equipment.

We are sure you will appreciate that students often have identical equipment and that school uniform clothing all looks much the same. Students may think they will recognize their jumper, but the office staff need to read a name tag in order to return it to its rightful owner.

Un-named Lost property will be kept in school until the end of term, when it will be displayed in the school hall. If it hasn't been claimed, it will be disposed of, so please would you urge your child to ask IMMEDIATELY if they have lost something. This system will only work efficiently if you support us by ensuring that your child's belongings are clearly marked with his/her name.

#### LUNCH

Children use up a great deal of energy during a full school day. They need to concentrate during lessons and recharge their batteries for the afternoon. Eating a school lunch helps to achieve this and provides:

- a hot, healthy, nutritionally balanced meal
- a high proportion of traditionally prepared, homemade dishes that provide choice and variety to suit all tastes
- value for money
- convenience saving you time preparing packed lunches
- improved learning abilities studies have shown that children concentrate better in lessons if they have had a balanced lunchtime meal
- teaches children the social skills involved with eating with others and how to make choices
- allows children to relax in a safe, supervised environment with friends.

Please feel free to discuss any dietary requirements your child may have, ie; vegetarian, diabetic, etc. Telephone or call and see the Catering Manager, Mrs Pink, who will be pleased to help.

#### **LUNCH PASS**

If your child takes part in a lunchtime activity within school, they can ask the member of the teaching staff organising the club for an Early Lunch Pass which enables them to attend the club on time. Passes are handed out from the staff room or through the Form Tutor.

#### **LUNCHTIME CLUBS**

The school provides lunchtime clubs which any child can attend. These clubs vary, but can include: Orchestra, Chess, Rounders, Fitness, Choir, Graphics and Art & Craft. Clubs are advertised in Form Rooms and around the school on notice boards. There is no maximum number and your child can just turn up and take part. A termly programme is available to view and download on our website



#### **MEDICAL PROCEDURE**

If your child feels unwell during the school day, they must, in the first instance, report to the school office. A member of the school office will then direct them to the medical room. All students that are directed to the medical room will be seen

by a trained first aider from the office. At no time must the student contact their parent directly by mobile telephone. If it is deemed necessary, parents will be contacted for further information or advice, or asked to collect the child from school.

#### **MESSAGE TO YOUR CHILD**

If you need to get a message to your child during the school day, please contact the school office before morning break (11.05am) or before 1.50pm so that a note can be put in the register. In an **emergency** a member of the office staff will visit a class to find your child.

#### **MOBILE TELEPHONES**

School policy does not allow the use in school of mobile telephones. Any such items are brought to school entirely at the owner's risk. The School cannot be held responsible for any loss or damage, however caused. Mobile phones must be switched off during the school day and stored securely in students' lockers. Parents are reminded that they should contact their child through the school and not contact the child directly by mobile. The School reserves the right to confiscate any personal equipment used during lessons, form periods or exams, or at other inappropriate times, including break and lunchtime. Confiscated mobiles will be returned directly to your child or for repeat offenders directly to you.

#### **MUSIC LESSONS**

At Debenham High School children have the choice of instrumental lessons in addition to their normal music lessons. Students come out of their normal lesson each week on a rotation basis for about 20 minutes and are expected to catch up on the work on their return. Lessons are available on flute, clarinet, saxophone, oboe, bassoon, French horn, trumpet, trombone, euphonium, tuba, violin, viola, cello, classical guitar and percussion / drums and will be charged by your personal tutor directly.

If your child would like to learn an instrument would you please contact the Head of Music. Lessons are heavily subsidised by the school and children who are receiving instrumental lessons will be expected to attend extra-curricular activities as reasonably requested. Sight reading, aural and ensemble playing skills are fostered by playing with others, so joining in as soon as possible is very important.

Should there be more demand than we can accommodate, a waiting list will be used. It will obviously be an advantage if children have their own instrument. If you would like advice about suitability of instruments, hire schemes or best instruments to purchase, we would be pleased to try to give advice.

#### **OPENING TIMES**



All students are expected to be on time to all registrations and lessons (particularly lessons 3 and 5).

Students should not enter any part of the school before 9.05am in the morning, other than the covered way. Our normal timetable is:

9.05	Registration
9.15	Assembly
9.25	Lesson 1
10.15	Lesson 2
11.05	Break
11.20	Lesson 3
12.10	Lesson 4
13.00	Lunch
13.55	Registration
14.05	Lesson 5
14.55	Lesson 6
15.45	End of school

Should we still be mid-pandemic, a different timetable will operate, details will be given as soon as possible.

#### **PARENTS' EVENING**



Dates for parents' evenings are shown in the School Calendar and on the back of the logbook. In your child's first term you will receive a written report containing brief comments on your child's work and progress. The consultation evenings take

place in the school hall between 5.00pm and 7.45pm; appointment sheets are in the back of the logbook for them to make bookings with their teachers at times that are most suitable for you. The Headteacher and Deputy Headteacher will be available during the evening to discuss any problems you may have.

#### **PASTORAL**

The school considers its relationship with parents to be of utmost importance in ensuring the educational progress and wellbeing of all its students. Pastoral care at Debenham High School is overseen in each year by each Head of Year. Parents may telephone or arrange to visit the school to discuss a concern, initially, with the Form Tutor or for more serious and/or persistent concerns, to the Head of Year. Specific concerns about coursework or homework may be directed to the Faculty Head or subject teacher. A Head of Year or members of the S.L.T. are always available to discuss any serious concerns that you may have, please contact the school office, in the first instance, to arrange a mutually convenient appointment. Parents of students with special educational needs who have any concerns about their education should contact the Special Educational Needs Coordinator. Please refer to the staff list for names of the relevant members of staff.

#### **PE KIT**

You can order named or unnamed items of PE kits at any time of the year from – www.pbparentsonline.co.uk/debenhamhigh

All PE kit worn (other than shoes) must be school specific items. Compulsory items of PE uniform are:

- polo shirt
- shorts or skort
- reversible long sleeved sports shirt
- DHS socks
- training shoes (preferably white) with non-marking soles

#### Optional items of PE uniform are:

- tracksuit top and bottoms
- base skins
- Girls leggings must be school supplied version
- Football boots are strongly recommended for use in wet and muddy weather
- For all rugby and hockey lessons, the wearing of a gumshield is strongly recommended.

We strongly recommend, where there is an option, that all PE kit is named. Named items of uniform must be surname only, no abbreviations or nicknames.

Please note that **NO** jewellery may be worn during PE lessons for health and safety reasons. ALL items of clothing and belongings MUST be clearly labelled with the student's name. Any unidentified clothing found in the school will be returned to lost property and held for a term.

Parents who have difficulty financing school uniform are invited to contact the Head of Year, in confidence, for assistance.

#### PEER MENTORING



The school operates a peer mentoring scheme which offers support to students in the following ways:

Older students are attached to Year 7 forms;

Peer mentors are available around the school at lunchtime should your child need assistance in any way.

Students may be matched to an individual peer mentor

#### **PHOTOGRAPHS**

We may from time to time take photographs for use in the press or on our website. Please inform us if you <u>do not</u> agree to your child being photographed, either by telephone, on the student information form or data collection sheet.



#### **RACE EQUALITY**

Debenham High School is committed to the elimination of unlawful racial discrimination and to the promotion of race equality. Diversity is valued within this school. For more information, please either visit our website or ask for a copy of

our policy from the school office.

# S

#### **SAFEGUARDING CHILDREN**

Debenham High School is committed to safeguarding and promoting the welfare of children and young people and expects all staff, students, parents, governors, visitors and volunteers to share this commitment. For more information, please

either visit our website or ask for a copy of our policy from the school office.

#### **SCHOOL GATEWAY**

#### School Gateway App and How it Works for Parents

School Gateway App is a smartphone app which can be installed on Apple or Android phones to allow the school to send and receive messages at a reduced price.

#### **How to download School Gateway**

Search for "School Gateway" in the Apple or Android app stores.

Navigate to www.schoolgateway.com/apple or www.schoolgateway.com/android on your mobile phone or you can

#### **Account Activation**

When you first download the app you will see the below login screen.

To register for the app, select the **New User** button.

You will then be asked to enter your email address and mobile number.

**NB:** The email address and mobile number you provide **MUST** be the same as that registered with the school in SIMS (and imported to Schoolcomms).

You then select the **Send PIN** button and a 4 digit PIN will be text to your mobile phone.

#### Logging in

Once the PIN number has been received you can log into the app, using your registered email address and the 4 digit PIN that was text to you.

You only need to log into the app once; unless you log out manually.

You are now logged in and will see a welcome message, informing you that messages will now arrive in the app!

#### **Receiving Messages**

When you receive a new message from school you will receive a notification, just like you do when you receive a text message.

Open the app to show the message

#### **Sending Messages**

To reply to a message or send a new message to school, open School gateway and open the message history.

Click into the Message box and type your message

When ready to send your message click Send

#### **Forgotten PIN**

If you forget your PIN, you can reset it via the login screen.

You need to select the Forgotten PIN button.

You will be asked to enter your email address and mobile phone number that is registered with the school.

To have a new PIN number sent to you, you need to select the **Send PIN** button. A new PIN will be generated and sent to you by text to your mobile phone.

#### **Changing PIN:**

There is no need for you to change your PIN, you only need to enter it once when you first login, but if you wish to change your PIN, you will need to visit School Gateway web (www.schoogateway.com).

Once you have logged into School Gateway web, using your registered email address and 4 digit PIN number, you can select the Change PIN button on the toolbar.

You will need to enter your current PIN number and then enter your new PIN number twice.

If you have any questions, please contact your School.

#### **SICKNESS**

The school operates a first-day absence check. If any student is absent at morning registration without the school's prior knowledge, the school will telephone the parent/carer to check the reason for non-attendance. Parents/carers will also receive a telephone call about any student who signs out of school at lunchtime but does not return after lunch as expected. The purpose of this system is to ensure that all students arrive safely in school after leaving home.

To facilitate this process, we ask parents or carers to telephone the school **EACH** morning on which a child is first absent. Messages may be left on the 24 hour answer phone up to 9.30am or parents may speak to a member of the office staff from 8.30am. The name and form of student, details of reason for absence and expected date of return to school are required.

If the school is unable to contact parents/carers by telephone on the first day of absence, a letter will be sent home. It will include a reply slip asking you to confirm details of your child's absence. Parents/carers must confirm every absence in writing in the Log Book or by separate letter as soon as a student returns to school

# T

#### **TELEPHONE SYSTEM**

If your child is unwell or will not be in school, leave a message on Option 1 of the telephone system.

Alternatively, you may press the extension number of the person you wish to speak to, details can be found directly on school correspondence.

#### Popular extensions are:

Mrs Keeble, Student Support Office	Ext 207 or 01728 862912
Mrs Hughes, Examinations Office	Ext 212 or 01728 862914
Mrs Johnson, School Trips and Visits	Ext 218
Ms Smart, Learning Support (SEN) Office	Ext 227
PE Office	Ext 214

Finance Office Ext 305

#### **TERM DATES**

These can be found on our website "Information" tab and in the school calendar.

#### **TRIPS**

The school operates many organised trips to different locations throughout your child's time at Debenham High School. These will include both daily and residential trips. You will be notified of any trips and visits by letter and e-mail (if provided). You will then be given the option to partake in the trip/visit and acknowledge your acceptance by logging onto ParentPay or if you do not have access to a computer, by returning a reply slip via the school mailbox.

If you wish to discuss the details of any trip or visit, please contact Mrs Johnson in the schools Learning Resource Centre on Ext 218.



All uniform can be purchased from - www.pbuniform-online.co.uk/debenhamhigh

It can delivered either to the school for free and handed out via the register or directly to your home for a nominal charge.

#### Female student

- All students must at all times wear a school branded jumper and shirt.
- White revered blouse with collar (not a T-shirt) or white shirt, with logo, as per Price and Buckland website. (Blouse/shirt should not be tight fitting, and should be long enough to remain tucked into waistband.)
- House ties are available from our uniform supplier Price and Buckland. They can be bought
  as a traditional tie or as a clip on tie, either style must be worn with the tie and top button
  fully done up.
- Plain black skirt we have a specific school skirt. This is available through our school supplier, Price and Buckland. Please note that this skirt is branded with the school logo. No other skirt is permitted.
- or Full length plain black trousers, only from the Price and Buckland website. No other trousers are permitted. The bottoms of the trousers must meet the shoe and the ankle must not be visible.
- Plain black belt (optional), plastic or leather with no studs or decoration
- Plain dark socks or black/natural tights must be worn (not trainer socks bare ankles should not be visible)
- Black smart leather flat shoes (not trainers or trainer-like, boots, sandals, sling backs or canvas – see website for photographs to exemplify). No brand names or logo's should be visible.
- Black blazer with the school logo (optional)
- Discreet make-up only in upper school, no nail varnish should be worn by any students.

#### Male students

- All students must at all times wear a school branded jumper and shirt.
- White shirt (not a T-shirt) with logo. (Shirt should be long enough to remain tucked into waistband.)
- House ties are available from our uniform supplier Price and Buckland. They can be bought
  as a traditional tie or as a clip on tie, either style must be worn with the tie and top button
  fully done up.
- Full length plain black trousers only from the Price and Buckland website. No other trousers are permitted. Plain black belt (optional), plastic or leather with no study or decorations.
- Black smart leather shoes (not trainers or trainer-like, sandals or boots). No brand names or logo's should be visible.
- Plain dark socks must be worn (not trainer socks bare ankles should not be visible)
- Black blazer with the school logo (optional)

#### All students

- Plain white T-shirts may be worn under the school shirt during the winter months, but should not be visible at the neckline or cuffs.
- Hair styles should not be exaggerated or attract undue attention and colours should be natural.
- Visible tattoos are not permitted
- We discourage the wearing of jewellery, but the following are acceptable:

   a single plain stud per ear in lower lobe; one fine gold or silver chain necklace, with no pendant or decoration; one narrow, discreet bracelet or charity band. No rings and no other piercings are permitted. Excess jewellery will be confiscated. On the first occasion this will be returned to the student at the end of the school day. After multiple confiscations the items will only be returned to a parent or carer.



#### **WEBSITE**

Our website is designed to give up to date school information, including a weekly blog from the Headteacher and any supporting information documents from information evenings. It has a wealth of information available on it, so in the first

instance, have a look here. The address is www.debenhamhigh.co.uk

#### Debenham High School

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